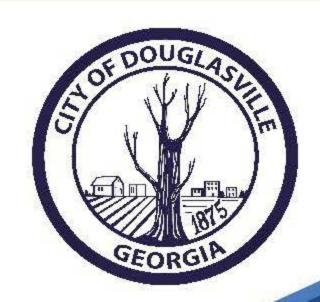
City of Douglasville

Mayor and Council Presentation IT Projects Update - 2017





InterDev Team

Ashley Smith
Director of Government Services

Nathan Holder Project Manager Gene Blake Systems Engineer (Onsite Resource)

Ian Hilsdon Network Engineer

IT Projects Review

Major Projects







Strategic Goals

Create a Stable and Progressive Environment

Secure Critical Data Foster an
Environment for
Innovation

Implement technologe that creates an efficie and effective organization

Accomplishments 2017

- *BS&A Implementation and Go-Live
- *Redundant Firewall Implementation (High Availability)
- *Web and Email Filtering
- *Failover Routing between City Hall and PD
- *Created Online Payment Portal for City Businesses
- *Expanded and Upgraded Google WiFi Coverage
- *Storage Expansion
- *Implemented New Virtual Servers at Douglasville PD





Project Benefits

- *BS&A Provides Streamlined Business Processes, Increased Security and Better Customer Service Across Departments
- *Online Payments Now Accepted
- *Network Redundancy between Sites
- *Advanced Network Security Including Malware, Antivirus Protection, DLP, and Intrusion Prevention
- *Storage Upgrade Provides Significant Room for Growth
- *Upgraded PD Server Infrastructure





Major Projects FY 2018

- *Windows Domain Restructure
- *City-Wide Microsoft Office 365 Upgrade
- *Core Switch Implementation (Police)
- *Conference Center Network Upgrade
- *Veeam Azure Backup
- *Wireless Network Redesign (High Availability)
- *Disaster Recovery Plan
- *External and Internal Penetration Testing





Project Roadmap

2017

- *BS&A Implementation
- *Redundant Firewalls (High Availability)
- *Web Filtering
- *Fail-over Routing between City Hall and PD
- *Network Redesign
- *PD Virtual Servers
- *Storage Expansion

2018

- *Windows Domain Migration
- *City-Wide Microsoft Office 365 Upgrade
- *Core Switch Upgrade (PD)
- *Wireless Network Redesign
- *Upgrade Conference Center Network
- *Disaster Recovery Plan
- *External and Internal Penetration Testing

2019

- *Core Switch Upgrade (City Hall)
- *Web Access Firewall
- *Server Replacement
- *SAN Replacement
- *Full Disk Encryption

Questions and Answers